

# Excellence in Hospitality Services

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**Duration:** 12 hours

**Day & Time:** Tuesday and Thursday; 9:00am – 3:00pm

**Target Group:** Persons whose job function involves the provision of hospitality services, that is, the preparation and/or service of refreshments and the maintenance of a kitchen or dining area.

**Content:**

- ❖ Hygiene and Safety Practices
- ❖ Quality Customer Service
- ❖ Food and Beverage Service
- ❖ Preparation of Refreshments
- ❖ Maintaining a Professional Image

**Level of Certificate:** Participation

**Cost:** \$800.00 per person + \$25.00 registration fee (includes class materials and lunch)

**Venue:** TTHTI Chaguaramas

**Registration:** Closes two weeks before the start of class. Registration is complete when all required fees are paid.

**TTHTI reserves the right to alter course specifications at its discretion.**